

## **2019 Transition Plan for NC State's Child Care Services Provided by Bright Horizons**

### **Frequently Asked Questions**

#### **NC State's Bright Horizons Child Care Center**

##### **Why is the center closing?**

As a result of Raleigh's ongoing development of Dorothea Dix Park, NC State's State Child Care Center managed by Bright Horizons will be required to close as of June 30, 2019.

NC State has partnered with the city of Raleigh for the past 10 years to lease this building. The university is grateful for the city's partnership and for their willingness to allow us to continue the lease term through July 2019. This will allow NC State and Bright Horizons to help families affected by this change obtain child care at other Triangle-area Bright Horizons locations.

##### **When will the center close?**

The NC State Child Care Center at Dorothea Dix Park is committed to assisting families through the transition by remaining open through June 30, 2019, to provide child care for our families while they complete the search for alternative care arrangements. Effective July 1, 2019, current families and center staff will transition to other Triangle-area Bright Horizons centers of their choosing.

#### **Transition Plan**

##### **What is the plan for families who currently have children enrolled in the center?**

Bright Horizons will help currently enrolled families transition to one of the nine Triangle-area Bright Horizons locations by July 1, 2019.

##### **How many families are affected?**

The NC State Child Care Center services 34 children of NC State faculty and staff. Approximately 37 NC State families are currently on the center's waiting list.

**When will parents know which Bright Horizons location their child will be transferred to?**

All families with currently enrolled children have the option to speak with the administration team at NC State Child Care Center as to the timing of their child's relocation to a Triangle-area Bright Horizons center.

**Important:** All families will need to speak to NC State Child Care Center staff no later than **March 31, 2019**, so the center can immediately begin assigning children to available Triangle-area locations. The center team will evaluate location requests and age-group availability at each location and will work individually with families to transition their children.

**What is the plan for families currently on the waiting list?**

Families on the waiting list for the NC State Child Care Center also chose two additional Bright Horizon locations as alternatives when registering for the wait list. These families will work with the center director to transition to one of their alternative choices.

**Can new families be added to the waiting list?**

While the center is in transition, new families are unable to join the waiting list for the NC State Child Care Center and its faculty and staff child care rates. Prospective families can contact Bright Horizons directly to ask how to join the waiting list for Triangle-area Bright Horizons locations.

**What will happen to my child's teacher and all of the staff at the center?**

To ensure continuity of care for the 34 children of NC State staff and faculty who will be affected by this transition, all teachers and the management team at the center will be offered placement at local Bright Horizons centers.

**When will these transitions occur, and will parents have input into timing of the transitions?**

Bright Horizons will work to complete a staggered transition of children and staff to ensure the smoothest transition possible. They will work with families and children cohort groups as well as teachers to try and ensure that the timing will work for everyone.

For example, if there are four infant spaces available at the Harrison Park location of Bright Horizons and four infants and families are ready to transition with an infant teacher from NC State on the same date, Bright Horizons will work with the families the week prior to transfer all diapers/wipes, extra clothes, and other supplies to the new center and will be ready to welcome families and children at the new location at that time.

### **NC State Faculty and Staff Child Care Rates**

#### **Will Bright Horizons still offer NC State faculty and staff childcare rates?**

NC State will continue its partnership with Bright Horizons at the end of December 2019, which is the end of the current contract term.

**Important:** NC State families who currently receive the faculty and staff childcare rates at Bright Horizons will continue to receive these rates through the end of the contract term (Dec. 31, 2019). If the family chooses an alternative child-care provider before the end of the current contract term, the faculty and staff childcare rates would no longer be applicable after the last day that the family's children are enrolled at the new Bright Horizons location.

#### **Other Bright Horizon centers have a higher childcare rates than families currently pay. How will this center transition affect the NC State faculty and staff childcare rates that families receive?**

Your current rates will be honored at **any** Bright Horizons location in the Triangle area through the end of the current contract term (Dec. 31, 2019). Bright Horizons will provide current families with information on full tuition cost at the Triangle area center of their choosing to assist in the decision making process.

### **NC State's Long-Term Child-Care Plan**

#### **What child-care services will NC State offer in the future?**

NC State is committed to maintaining and implementing family-friendly programs and services for its faculty and staff. Therefore, in collaboration with university leadership and campus stakeholders, an advisory working group is assessing ways to enhance and improve child-care services for faculty and staff, including the issuance of a request for proposals for local child-care providers and services. The university's partner for child-care services from January 2020

forward will be determined as a result of the RFP process. NC State is committed to enhancing our child care services for our faculty and staff. As a result we are exploring ways to increase the number of opportunities available for child care and strategies to leverage near term partnerships. More information will be forthcoming about these exciting enhancements we are planning for the child care program at NC State

**What is the role of the advisory working group?**

The advisory working group was established in 2018 to work with university leadership to help ensure that families with children currently enrolled in the Child Care Center would experience a smooth transition into another Bright Horizons location when the Dorothea Dix facility's lease expires.

**What campus stakeholders are represented in the advisory working group?**

The Child Care advisory working group comprises representatives from the Office of Finance and Administration, University Real Estate and Development, University Budget Office, Staff Senate, Faculty Senate, Faculty Well Being Advisory Committee, Council on the Status of Women, and University Human Resources.

**What child-care services will be available after the center closes in July 2019?**

NC State will continue its partnerships with several Triangle-area child care facilities to offer discounts on tuition or child-care services.

Please see our website at [go.ncsu.edu/childcare](http://go.ncsu.edu/childcare) for more details.